



## **Welcome to Ostseebad Nienhagen.**

The Hotel Sonnenwind welcomes its guests at the wonderful Baltic Sea coast of Mecklenburg-Western Pomerania.

In the years of 2005 to 2006 many local handicraft businesses did their best to remake the house, which has been kind of derelicted during the Wend time. Since 2007, the now very nice refurbished house with its generously designed rooms and bathrooms is open again for young and old. Especially by the step-less accessibility of all rooms, the elevator as well as the on-grade showers, the hotel meets the demands of older guests.

The friendly staff of the house is available at any time for you and will try their best to make your holidays here at Nienhagen's Baltic Sea coast an unforgotten experience. The day starts with a rich breakfast buffet to create new power and help forget the everyday life.

Nienhagen's location is the absolute right place for guests with the need to relax. Surrounded by the still healthy nature of the wraith forest and the rush of the sea, Ostseebad Nienhagen provides pure recovering for vacationers. Beneath the wings of the seagulls you can watch the sun go down at the horizon of the sea.

But even for our younger guests, Ostseebad Nienhagen with its central location between Warnemünde and Kühlungsborn provides a multiplicity of attractions and sights.

We wish you a convenient inhabitation.

### **Your Hotel Team**

Hotel Sonnenwind

Inh. Jörg Gebert

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18211 Ostseebad Nienhagen

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## **Guest Information**

Breakfast Buffet: 8:00 to 10:00 a.m.

Dinner Menu: 6:00 to 9:00 p.m.

(It is even possible to arrange other times than these with our staff on demand)

### **Our restaurant is open for you:**

Monday to Sunday

12:00 a.m. to 11:00 p.m.



# TV and radio

Our house is equipped with its own satellite TV set which provides 11 TV programs as well as 1 radio station.

<u>Key</u>	<u>TV – Program</u>
1	Pro 7
2	Kabel 1
3	ARD
4	ZDF
5	NDR 3
6	RTL
7	VOX
8	RBB
9	3 sat
10	Sat 1
11	N24
12	DSF

The TV sets are not in stand-by mode. You have to switch the set on directly and then choose a program by the remote control.

We would like to kindly ask you to switch off all devices before leaving your room. We would also like to ask you to unplug all technical devices you brought yourself.

Thank you for your understanding.

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**Dear guest,**

we are glad to welcome you at our hotel for the most beautiful time of the year (your holidays).

As we attach great importance to provide our guests a high level of cleanliness, quality and attention, we set a high value on your appreciation.

1) How did you learn about our hotel?

- Relatives/Friends                       Fairs/Magazines  
 Internet-appearance of location       Internet-appearance of the hotel  
 Internet portals/online room reservation systems  
 Tour businesses                           Coincidence  
 Other \_\_\_\_\_

2) How do you consider size and equipment of your hotel room?

- very good                       good                       adequate                       unsatisfied

3) How do you consider cleanliness and comfort of our house?

- very good                       good                       adequate                       unsatisfied

4) How do you consider service and friendliness of the staff?

- very good                       good                       adequate                       unsatisfied

5) How do you consider the breakfast offer in reference to diversity and variety?

- very good                       good                       adequate                       unsatisfied

6) How do you consider our half-board and á la carte choices?

- very good                       good                       adequate                       unsatisfied

7) How do you consider our contribution to your recreation value?

- very good                       good                       adequate                       unsatisfied

8) Would you recommend our house to somebody?

- yes                                       no

9) How do you consider the barrier-free building of our house, if necessary?

- very good                       good                       adequate                       unsatisfied

10) Your encouragements: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Yours sincerely  
Your hotel team

## Information for your stay

Room card:

Please use the key card for the main entrance as well as for your room door. Please leave the keycard at our reception desk at your departure. The parking lots aside as well as behind the house are at your free disposal.

Telephone:

To make a call, the room phone has to be activated by the reception desk staff. You will reach the reception at phone number „10“. Prior to your area code you need to dial „0“ to enter the public telephone network. The other rooms are available by their respective room numbers. If you are expecting a call, your phone number is: **038203-73890** plus your room number.

### all emergency calls

Fire Dept.	0112
Police	0110
Hospital	0940
Disaster	01774820219

are available without activation.



# Actions in case of an emergency

Dear guests,

our hotel is equipped with central smoke detector devices. In case of fire you will be alarmed by a constant beep. Please keep calm then and leave the building immediately. Emergency exits are marked by equivalent labelling.

The hotel has two separate stairways, each located on the left and on the right side of the floor hallways.

**Please do not use the elevator in case of fire!**

The exits of the stairways will lead you to the yard side of the building, where the staging area for all the guests is located, too.

Please help needy or injured persons. Should you note a fire, please push the **emergency button** immediately, so that even other guests will be notified of the episode.

**Emergency buttons are located in the stairway door areas.**

Please keep calm and call the Fire Department immediately.